Visa Destinations x byChefs

Terms & Conditions

1. Programme Overview

Visa Destinations x byChefs (the "Programme") offers curated dining experiences and special privileges to eligible Visa Infinite cardholders at selected participating restaurants in Dubai, United Arab Emirates.

The Programme is managed by ByChefs Guide Marketing Management FZCO ("byChefs").

2. Programme Period

The Programme is valid from 25 November 2026 to 25 May 2027, unless extended, modified or terminated earlier in accordance with applicable arrangements.

3. Eligibility

- Offers are available exclusively to eligible Visa Infinite cardholders.
- Cardholders must present a valid eligible Visa Infinite upon request and pay for their dining experience using that card.
- Eligibility is subject to verification and the applicable Visa Infinite card requirements.
- Offers are valid only at participating restaurants and locations listed on the Programme website.

4. Dining Privileges

- Privileges vary by restaurant and may include complimentary dishes, beverages, exclusive menus, chef interactions or other dining experiences.
- Specific privileges, pricing, availability and applicable conditions are described on each participating restaurant's Programme page.
- Certain experiences, dishes or menus may incur additional charges, as specified in the relevant offer.
- Complimentary benefits apply only as expressly described in the relevant restaurant's offer.

5. Reservations & Redemption

- Advance reservations may be required, depending on the participating restaurant.
- Cardholders must mention "Visa Infinite" when making their reservation or upon arrival
- All reservations are subject to the participating restaurant's availability and booking policies.
- Cardholders must fulfil the eligibility and payment requirements to redeem the applicable privilege.
- Any restaurant-specific redemption requirements will be disclosed in the relevant offer.

6. Availability & Restrictions

- Offers are subject to the individual restaurant's operating hours, availability and any disclosed restrictions.

- Blackout dates, excluded menus, minimum spend requirements or other limitations, where applicable, will be stated in the relevant restaurant's offer.
- Chef greetings and personal interactions are subject to the relevant chef's availability, where specified.
- Participating restaurants and offers may change during the Programme Period.
  Eligible reservations confirmed before an offer's withdrawal or the end of the Programme will be honoured under the applicable offer terms
- 7. Restaurant Responsibility
- Each participating restaurant is solely responsible for its respective offer, including the preparation and provision of food and beverages, service quality, reservations, pricing and fulfilment of the advertised privileges.
- ByChefs do not themselves provide restaurant food, beverages or hospitality services.
- Nothing in these Terms & Conditions excludes any rights or liabilities that cannot lawfully be excluded.

8. Changes to the Programme

The Programme, its participating restaurants and individual offers may be updated, suspended or withdrawn.

Any changes to an individual offer will be reflected in its published terms, subject to the applicable approval requirements.

9. Additional Terms

Each participating restaurant may have specific terms relating to reservations, availability, pricing, redemption and other conditions.

Cardholders should review the individual restaurant's offer details before making a reservation.

10. Enquiries

For Programme-related enquiries or issues concerning the redemption of dining privileges, please contact byChefs through the contact details provided on bychefs.com.

Programme Period: 25 November 2026 – 25 May 2027.

Available to eligible Visa Infinite cardholders. Terms and conditions apply.